



eCloudNova

Applying technology to serve our customers

Information technologies are the basis on which an organization can build sustainable competitive advantages that allow it to prevail and achieve the proposed goals. Today the best technological solutions are in the cloud and have an unprecedented price/quality ratio.

Since 1998 at eCloudNova we have been working with enthusiasm so that micro, small and medium-sized companies and organizations can learn about, select and use these solutions in an easy, economical and timely manner.

At eCloudNova we perform our functions based on the world's best practices for IT service delivery and support as defined by ITIL.

In 2008 we were honored as winner of the Gold category in the first version of the PYME PRIZE Competitive Management Award by ChileCalidad de CORFO.

Additionally, in 2012, after meeting a series of technical and commercial requirements, Google appointed us as an authorized distributor of its cloud application Google Workspace and subsequently of Google for Education and Google Chrome.

In 2022 we began operating with a subsidiary in Miami, USA.

We have a group of top professionals, with the necessary preparation and experience to provide world-class solutions. The professional profiles of our executives are presented at the end of this document.

Learn more about us by *clicking* [here](#).

Solutions

eCloudNova has a broad portfolio of cloud-based solutions and services, most of which are in high demand in the market of micro, small and medium-sized companies and organizations.

Google Workspace



It is a comprehensive solution accessible from any computer, tablet or smartphone connected to the Internet, which in addition to email, calendar and contacts with Gmail business, delivers a set of storage tools on the cloud, office automation and video conferencing through Google Drive, Google Docs and Hangouts, delivering in its standard version, from 30 Gbytes of total storage per user and 1 Tbyte or unlimited in its

G Suite Business version.

This solution alone provides most of the computer tools for messaging, collaboration and office automation that a micro, small or medium-sized company needs, replacing the need for a file server and the traditional and expensive *Office* tools in many of them.

Microsoft

We have 25 years of experience in planning, management and maintenance of Microsoft networks and Active Directory, *on-premises* and in the Azure cloud; of Windows Server and SQL Servers and virtualized environments (VMware and Hyper-V).



Microsoft 365 is also available in our portfolio of solutions. It is a comprehensive solution accessible from any computer, tablet or smartphone connected to the internet, which in addition to email, calendar and contacts with MS Exchange Online, delivers a set of storage and office automation tools (*Word, Excel and Power Point* among others) with One Drive and MS Office, delivering in its standard version, 50 Gbytes of mail storage per user and 1 Tbyte of file storage per user.

PowerVPS



Virtual Private Servers are a tool of increasing use in many small and medium-sized companies.

With them it is possible to have growth on demand without all the fixed and variable costs associated with the maintenance and updating of owned local servers, without the risks of failure and end of life typical of this type of servers.

With the use of VPSs, for a single fixed monthly fee, servers are very highly available (over 99.9%) to meet all the information processing needs of a small or medium-sized company.

Learn more about our solutions and services by *clicking* [here](#).

Certifications and Professional Competencies

Our team is made up of top professionals, with vast professional experience and first class formal training, who work with a high level of commitment and enthusiasm to meet the proposed objectives.

The main certifications, professional and technical competencies of eCloudNova's executives are summarized below.

Underlined texts contain a link to the corresponding document.

Constantino Moreno Garbarino

Computer Engineer

Universidad de Chile

Master in Business Administration

Universidad Adolfo Ibáñez

Diploma in IT Service Management

Universidad de Chile

Google Workspace Certified Marketing Professional

Chief Executive Officer

Andrés Gajardo Cárdenas

Engineer in Computer Science

Universidad de Concepción

Diploma in IT Service Management

Universidad de Chile

Google Apps Enablement Specialist Certified Professional.

Microsoft Certified Professional (MCP).

ITIL Certified Professional

Chief Operation Officer

Mariela Pino Farías

Audit Accountant

Universidad Iberoamericana de Ciencias y Tecnología

Diploma in Financial Control and Management

Universidad de Chile

Diploma in Internal Processes Control and Management

Universidad de Chile

VP Finance